



Nova Warranty Addresses Coverage Gaps for Mercedes-Benz Owners Following Largest Recall Year

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Nova Warranty, a direct administrator of vehicle service programs specializing in luxury and exotic vehicles, is drawing attention to the distinction between manufacturer recalls and long-term mechanical coverage in the wake of Mercedes-Benz's largest recall year to date. The clarification comes as Mercedes-Benz issued its 10th U.S. recall of 2026, affecting more than 310,000 vehicles across seven models from the 2019 to 2026 model years.

The most recent recall stems from a corroding micro-switch in the driver's side door lock, a defect that can prevent the electronic parking brake and Auto-Park function from engaging properly and create a risk of the vehicle rolling away. As of the announcement, 176 field cases had been linked to the issue, though no confirmed rollaway incidents have occurred in the United States. Mercedes-Benz began allowing owners to check their vehicle identification numbers through NHTSA on July 31, 2026, and owner notification letters are scheduled to begin mailing on September 18, 2026. The action follows an 11,000-vehicle EV battery fire recall in February and a 144,000-vehicle infotainment display recall in May.

Nova Warranty notes that a recall addresses only the single named defect and does not cover the broader

mechanical issues that Mercedes-Benz and Mercedes-AMG vehicles commonly face over time. Those include AirMatic suspension failure, crank sensor malfunctions, and transmission or gearbox problems. The company's Mercedes-Benz extended warranty coverage is built specifically around these recurring concerns, offering repair protection after the manufacturer's warranty expires.

"A recall fixes one identified problem, but it does nothing for the everyday wear and complex electronics that define modern luxury vehicles," said a spokesperson for Nova Warranty. "The current recall total is a reminder that even well-engineered brands carry mechanical and electronic complexity that owners live with for years after the factory coverage ends."

Nova Warranty offers two coverage tiers within its auto protection plans. The Nova Superior tier provides comprehensive coverage extending to the engine, transmission, electrical systems, suspension, steering, air conditioning, and turbochargers. The Nova Powertrain tier covers core drivetrain components including the engine, transmission, drive axle, basic electrical systems, cooling, and brakes. Both tiers include 24/7 roadside assistance, towing, rental car reimbursement, and locksmith service. Repairs can be completed at any licensed dealership or ASE-certified repair facility nationwide, and customers may cancel at any time, with a 30-day money-back guarantee on new policies.

"Owners of AMG and other Mercedes models want the freedom to have repairs done wherever they trust, without surprises," the spokesperson added. "That flexibility, along with live support, is what shapes the coverage the company administers."

Nova Warranty holds a 5.0 out of 5-star rating across 151 verified reviews on BestCompany.com, with an overall score of 8.5. Those customer reviews frequently cite the company's live phone-based support and its acceptance at any dealership or ASE-certified facility.

Nova Warranty has been in business for 17 years and is headquartered in Wilmington, Delaware. The company specializes in coverage for luxury, exotic, and daily-driver vehicles, including Mercedes-Benz and Mercedes-AMG models, and serves owners nationwide through its vehicle service programs.

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Nova Warranty

Nova Warranty offers extensive coverage for all vehicle makes and models, from low-end to high-end. Our mission is to deliver a user-friendly experience with competitive pricing, along with the most comprehensive coverage available in the industry.

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